

WESTGATE RESORTS

PET FRIENDLY RESORT

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Westgate Resorts welcomes you and your pet. If you are like most pet owners, your pet is part of the family, and leaving it behind when traveling can be a traumatic experience. We at Westgate understand this, and as a result, have created this pet friendly policy.

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PET POLICY

- One dog or one cat is allowed per unit.
- Pet must not exceed 60 pounds.
- The following breeds are not allowed on property: Pit Bulls, Rottweilers, German Shepherds, Huskies, Alaskan Malamutes, Doberman Pinschers, Chow Chow, and Presa Canario.
- The Pet/Cleaning Fee is \$170.00. Additionally, we require a refundable pet deposit of \$100.00, which is returned if there is no damage to the unit.
- At check-in, guests are required to advise the Front Desk that they have a pet. If the guest does not advise the Front Desk that they have a pet, and a pet is found in the room, they will be charged \$190.00, in addition to the \$100.00 deposit. Guests are fully responsible for their pet's actions and any damages that may occur.
- While the pet is in the unit it is expected to be supervised at all times.
- At the time housekeeping services are provided, the housekeepers will not service the unit if the pet is left unattended.
- It is the guests' responsibility to confirm with the resort Front Desk staff as to the locations outside of the guests' unit where pet will be permitted.
- When pet is out of the unit and on property, it is expected that the pet be on a leash and under the control of the handler. It is expected that the handler will pick up and properly dispose of any pet deposits.
- In the event a pet soils or stains fabric, additional charges may be assessed accordingly.
- Pet must not disturb other guests.
- The pet is not allowed in the Restaurants, Spa, Marketplace, Pool Areas, Game Rooms, and/or common retail space or amenities.
- All linens are removed from the unit including bedspreads and mattress pads for proper washing. All linens will be washed and dried in the property's laundry facility to ensure proper hygiene.
- The unit will be deep cleaned, using Westgate Resorts authorized cleaning products, which includes all furniture, glass, tables, ceiling vents, etc., so as to ensure a clean and safe unit.
- Floors will be mopped using a neutral cleaner to eliminate odors and bacteria, followed by a deodorizer to ensure freshness and elimination of pet hairs.
- Please contact our Resorts Services Department for further questions.
- This policy does not apply to service animals. Owners and Guests with service animals are not charged any of the above fees. Service animals are permitted at all resort locations whether they have a pet unit or not.

MANAGEMENT

This is to certify that I have read and understand the Pet Policy and Procedures of Westgate Resorts.

Guest Signature

Agent Signature